



## ROLLATOR LIMITED WARRANTY

Parsons ADL Inc. (herein referred to as the "Company") offers:

A **ONE YEAR warranty** against defects in materials and/or workmanship on the frame of the 4200 Series Rollators: LX, DX, WX and SWX models.

A **SIX MONTH warranty** against defects in materials and/or workmanship on all distributed parts and components including frame components.

This warranty begins on the original purchase date and is subject to the following conditions, exclusions and limitations.

**EXCLUSIONS AND CONDITIONS:** Wear items such as wheels, wheel bearings, brake pads, seat pads, trays, baskets, bags, back straps, backstrap clamps, cables, cable sleeves, hand brakes, foam and/or rubber handgrips are **excluded from coverage under this warranty**. Normal wear and tear in use of the product is also excluded from coverage.

**The warranty is voided if:**

- The product or any part thereof is not used, inspected or maintained, as the case may be, accordance with the Company's current Operating Manual for the product;
- The product or any part thereof is improperly used, installed, repaired and/or altered in any way by the customer, an unauthorized agency or reseller, or any individual who is not a representative of the Company;
- The product or any part thereof is damaged by neglect, accident or misuse on the part of the customer, an unauthorized agency or the reseller, or any individual who is not a representative of the Company; or
- Parts not supplied by the Company are used on the Company's product.

**NON TRANSFERRABLE:** This warranty is non-transferrable and is extended only to the original purchaser of the product.

**SUBMISSIONS OF CLAIMS:** Warranty claims are to be submitted to the Company's Returns Department for acceptance and determination as to whether repair or replacement is authorized. All returns must be made by freight prepaid with a valid Return Authorization number provided by the Company. Valid proof of purchase must be supplied with any warranty claim.

**THIRD PARTY REPAIRS:** Any service and/or labour charges imposed by a vendor or other third party are at the discretion of said vendor or third party and are not the responsibility of the Company.

**LIMITATION OF LIABILITY:** The Company's liability in connection with the use of the product extends only to repair or replacement of parts or components in accordance with this warranty. To the extent permitted by law, the Company shall not be liable for any direct, special, consequential or incidental damages relating to the product or its use and the Company's aggregate liability shall not in any circumstance exceed the purchase price of the product in question.

This warranty is in lieu of all warranties expressed, implied or statutory whether written or oral, to the extent permitted by law.

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